



**NATIONAL ENVIRONMENT MANAGEMENT AUTHORITY  
(NEMA)**

**TENDER DOCUMENT  
FOR  
PROVISION OF CANTEEN SERVICES.**

**NEMA/T/11/2020-2021  
(RESERVED FOR WOMEN ONLY)**

**CLOSING 23<sup>rd</sup> JUNE 2020**

Issued by the National Environment Management Authority in JUNE 2020.

## INVITATION TO TENDER

**DATE** : 9<sup>th</sup> JUNE 2020

**TENDER REF NO.** : NEMA/T/11/2020-2021

**TENDER NAME** : PROVISION OF CANTEEN SERVICES.

- 1.1 Interested eligible candidates may obtain further information from and inspect the tender documents at NEMA headquarters procurement section during normal working hours.
- 1.2 A complete set of tender documents may be DOWNLOADED free of charge from NEMA website [www.nema.go.ke](http://www.nema.go.ke) or from the Public Procurement information portal [www.tenders.go.ke](http://www.tenders.go.ke). Bidders who will download the tender documents must forward their company details to this email; [procurement@nema.go.ke](mailto:procurement@nema.go.ke) to facilitate subsequent clarifications and/or addendum.
- 1.3 A complete set of tender documents may be obtained by interested candidates upon payment of non-refundable fees of Kshs 1,000/= in Bankers cheque or CASH deposits payable to **NEMA Revenue Account, KCB – KICC Branch, Account Number 1102298158**, and submit the deposit slip, at the **cash office on Ground Floor** NEMA Headquarters and obtain a receipt.
- 1.4 Completed tender documents are to be enclosed in plain sealed envelopes marked with a tender reference number and be deposited in the Tender Box at NEMA headquarters or be addressed to:

**THE DIRECTOR GENERAL**  
**NATIONAL ENVIRONMENT MANAGEMENT AUTHORITY,**  
**ELAND HOUSE, POPO ROAD, OFF MOMBASA ROAD**  
**P.O. BOX 67839 – 00200 NAIROBI.**

**So as to be received on or before 23<sup>rd</sup> JUNE, 2020 at 12.00 P.M.**

- 1.5 Prices quoted should be net inclusive of all taxes and delivery must be in Kenya Shillings and shall remain valid for (180) days from the closing date of the tender.
- 1.6 Tenders will be opened immediately thereafter in the presence of the Candidates or their representatives who choose to attend at NEMA Headquarters.

**CHIEF PROCUREMENT OFFICER**

**FOR: DIRECTOR GENERAL**

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## **SECTION II INSTRUCTIONS TO TENDERERS**

### **2.1 Eligible tenderers.**

- 2.1.1. This Invitation to tender is open to all tenderers eligible as described in the instructions to tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents.
- 2.1.2. The procuring entity's employees, committee members, board members and their relative (spouse and children) are not eligible to participate in the tender.
- 2.1.3. Tenderers shall provide the qualification information statement that the tenderer (including all members, of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- 2.1.4. Tenderers involved in corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

### **2.2 Cost of tendering.**

- 2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.
- 2.2.2 The price to be charged for the tender document shall not exceed Ksh.1, 000/=.
- 2.2.3 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

### **2.3 Contents of tender documents.**

- 2.3.1. The tender document comprises of the documents listed below and addenda issued in accordance with clause 6 of these instructions to tenders;
  - i) Instructions to tenderers
  - ii) General Conditions of Contract
  - iii) Special Conditions of Contract
  - iv) Schedule of Requirements
  - v) Details of service
  - vi) Form of tender
  - vii) Price schedules
  - viii) Contract form
  - ix) Confidential business questionnaire form
  - x) Tender security form

- xi) Performance security form
- xii) Principal's or manufacturers authorization form
- xiii) Declaration form

2.3.2. The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of the tender.

#### **2.4 Clarification of Documents.**

2.4.1. A prospective candidate making inquiries of the tender document may notify the Procuring entity in writing or by post, fax or email at the entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives no later than seven (7) days prior to the deadline for the submission of tenders, prescribed by the procuring entity. Written copies of the procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective tenderers who have received the tender documents.

2.4.2. The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender

#### **2.5 Amendment of documents.**

2.5.1. At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing an addendum.

2.5.2. All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.

2.5.3. In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

#### **2.6 The language of tender.**

2.6.1. The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in the English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which

case, for purposes of interpretation of the tender, the English translation shall govern.

## **2.7 Documents Comprising the Tender.**

The tender prepared by the tenderer shall comprise the following components:

- (a) A Tender Form and a Price Schedule completed in accordance with paragraph 9, 10 and 11 below.
- (b) Documentary evidence established in accordance with Clause 2.11 that the Tenderers is eligible to tender and is qualified to perform the contract if its tender is accepted;
- (c) Tender security furnished is in accordance with Clause 2.12
- (d) Confidential business questionnaire.

## **2.8 Form of Tender.**

2.8.1 The tenderers shall complete the Form of Tender and the appropriate Price Schedule furnished in the tender documents, indicating the services to be performed.

## **2.9 Tender Prices.**

2.9.1 The tenderer shall indicate on the Price Schedule the unit prices where applicable and total tender prices of the services it proposes to provide under the contract.

2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable:

2.9.3 Prices quoted by the renderer shall remain fixed during the term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.22.

2.9.4 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)

2.9.5 Where contract price variation is allowed, the variation shall not exceed 10% of the original contract price.

2.9.6 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

## **2.10 Tender Currencies.**

2.10.1 Prices shall be quoted in Kenya Shillings unless otherwise specified in the appendix to in Instructions to Tenderers

## **2.11 Tenderers Eligibility and Qualifications.**

2.11.1 Pursuant to Clause 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderer eligibility to tender and its qualifications to perform the contract if its tender is accepted.

2.11.2 The documentary evidence of the tenderers qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

## **2.12 Tender Security.**

2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Invitation to tender.

2.12.2 The tender security shall be in the amount not exceeding 1 percent of the tender price.

2.12.2 The tender security is required to protect the Procuring entity against the risk of tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7.

2.12.3 The tender security shall be denominated in a Kenya Shillings or in another freely convertible currency and shall be in the form of:

a) A bank guarantee.

b) Such insurance guarantee approved by the Authority.

2.12.4 Any tender not secured in accordance with paragraph 2.12.1 and 2.12.3 will be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20

2.12.5 Unsuccessful tenderer's security will be discharged or returned as promptly as possible as but not later than thirty (30) days after the expiration of the period of tender validity prescribed by the procuring entity.

2.12.6 The successful tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30.

2.12.7 The tender security may be forfeited:

- a) If a tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Tender Form;

or

- b) In the case of a successful tenderer, *if* the tenderer fails:

(i) to sign the contract in accordance with paragraph 30

**or**

(ii) to furnish performance security in accordance with paragraph 31.

- c) If the tenderer rejects correction of an error in the tender.

### **2.13 The Validity of Tenders.**

2.13.1 Tenders shall remain valid for 60 days or as specified in the invitation to tender after date of tender opening prescribed by the Procuring entity, pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as nonresponsive.

2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer may refuse the request without forfeiting its tender security. A tenderer granting the request will not be required nor permitted to modify its tender.

### **2.14 Format and Signing of Tender.**

2.14.1 The tenderer shall prepare two copies of the tender, clearly / marking each "**ORIGINAL TENDER**" and "**COPY OF TENDER,**" as appropriate. In the event of any discrepancy between them, the original shall govern.

**NB: Tenderers to ensure the documents submitted are well bound and have all pages serialized.**

2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for unamended printed literature, shall be initialed by the person or persons signing the tender.

2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

### **2.15 Sealing and Marking of Tenders.**

2.15.1 The tenderer shall seal the original and each copy of the tender in separate envelopes, duly marking the envelopes as “**ORIGINAL**” and “**COPY.**” The envelopes shall then be sealed in an outer envelope.

The inner and outer envelopes shall:

(a) be addressed to the Procuring entity at the address given in the invitation to tender

(b) Bear, tender number, and name in the invitation to tender and the words: “**DO NOT OPEN BEFORE 23<sup>rd</sup> June 2020 at 12:00 PM.**”

2.15.3 The inner envelopes shall also indicate the name and address of the tender to enable the tender to be returned unopened in case it is declared “late”

2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the Procuring entity will assume no responsibility for the tender’s misplacement or premature opening.

## 2.16 **Deadline for Submission of Tenders**

2.16.1 Tenders must be received by the Procuring entity at the address specified under paragraph 2.15.2 no later than **23<sup>rd</sup> JUNE 2020 at 12:00 PM**

2.16.2 The procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 6, in which case all rights and obligations of the procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.

2.16.3 Bulky tenders which will not fit in the tender box shall be received by the procuring entity as provided for in the appendix.

## 2.17 **Modification and withdrawal of tenders.**

2.17.1 The tenderer may modify or withdraw its tender after the tender’s submission, provided that written notice of the modification, including substitution or withdrawal of the tenders is received by the procuring entity prior to the deadline prescribed for the submission of tenders.

2.17.2 The Tenderer’s modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of paragraph 2.15. A withdrawal notice may also be sent by cable, but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.

2.17.3 No tender may be modified after the deadline for submission of tenders.

2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the tenderer on the Tender Form. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7.

2.17.5 The procuring entity may at any time terminate procurement proceedings before contract award and shall not be liable to any person for the termination.

2.17.6 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.

## **2.18 Opening of Tenders.**

2.18.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend, on **23<sup>rd</sup> JUNE 2020 at 12:00 PM** and in the location specified in the invitation to tender. The tenderers' representatives who are present shall sign a register evidencing their attendance.

2.18.3 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring Entity, at its discretion, may consider appropriate, will be announced at the opening.

2.18.4 The procuring entity will prepare minutes of the tender opening which will be submitted to the tenderers that signed the tender opening register and will have made the request.

## **2.19 Clarification of tenders.**

2.19.1 To assist in the examination, evaluation, and comparison of tenders the procuring entity may at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance shall be sought, offered, or permitted.

2.19.2 Any effort by the tenderer to influence the procuring entity in the procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers tender.

## **2.20 Preliminary Examination and Responsiveness.**

2.20.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required securities have been furnished whether the documents have been properly signed and whether the tenders are generally in order.

2.20.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security may be forfeited. If there is a discrepancy between words and figures, the amount in words will prevail.

2.20.3 The Procuring entity may waive any minor informality or nonconformity or irregularity in a tender which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any tenderer.

2.20.4 Prior to the detailed evaluation, pursuant to paragraph 23, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations. The Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

2.20.5 If a tender is not substantially responsive, it will be rejected by the Procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

## **2.21 Conversion to a single currency.**

2.21.1 Where other currencies are used, the procuring entity will convert those currencies to Kenya shillings using the selling exchange rate on the date of tender closing provided by the central bank of Kenya.

## **2.22 Evaluation and comparison of tenders.**

2.22.1 The procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20.

2.22.2 The comparison shall be of the price including all costs as well as duties and taxes payable on all the materials to be used in the provision of the services.

2.22.3 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.4 and in the technical specifications:

a) The operational plan proposed in the tender;

b) b) deviations in payment schedule from that specified in the Special Conditions of Contract;

2.22.4 Pursuant to paragraph 22.3 the following evaluation methods will be applied:

**a) *Operational Plan.***

The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenders offering to perform longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.

**b) *Deviation in the payment schedule.***

Tenderers shall state their tender price for the payment on a schedule outlined in the special conditions of the contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

2.22.5 The tender evaluation committee shall evaluate the tender within 30 days from the date of opening the tender.

2.22.6 To qualify for contract awards, the tenderer shall have the following:-

- a. Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
- b. Legal capacity to enter into a contract for the procurement
- c. Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing
- d. Shall not be debarred from participating in public procurement.

**2.23. Contacting the procuring entity.**

2.23.1 Subject to paragraph 2.19, no tenderer shall contact the procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.

2.23.2 Any effort by a tenderer to influence the procuring entity in its decisions on tender evaluation tender comparison or contract award may result in the rejection of the tenderers tender.

**2.24 Award of Contract.**

**a) *Post qualification.***

2.24.1 In the absence of pre-qualification, the Procuring entity will determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.

2.24.2 The determination will take into account the tenderer's financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.1.2, as well as such other information as the Procuring entity deems necessary and appropriate.

2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

b) **Award Criteria.**

2.24.3 Subject to paragraph 2.29 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.

2.24.4 The procuring entity reserves the right to accept or reject any tender and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the procuring entity's action. If the procuring entity determines that none of the tenderers is responsive; the procuring entity shall notify each tenderer who submitted a tender.

2.24.5 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

**2.25 Notification of award.**

2.25.1 Prior to the expiration of the period of tender validity, the Procuring the entity will notify the successful tenderer in writing that its tender has been accepted.

2.25.2 The notification of award will signify the formation of the Contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.29. Simultaneously the other tenderers shall be notified that their tenders have not been successful.

2.25.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 31, the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

## 2.26 **Signing of Contract.**

2.26.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.

2.26.2 Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.

2.26.3 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

## 2.27 **Performance Security.**

2.27.1 Within thirty (30) days of the receipt of notification of award from the Procuring entity, the successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents, or in another form acceptable to the Procuring entity.

2.27.2 Failure of the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated or call for new tenders.

## 2.28 **Corrupt or Fraudulent Practices.**

2.28.1 The Procuring entity requires that tenderers observe the highest the standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.

2.28.2 The procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;

2.28.3 Further, a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public procurement in Kenya.

## APPENDIX TO INSTRUCTIONS TO THE TENDERERS.

### Notes on the appendix to instructions to Tenderers

1. The appendix to instructions to tenderers is intended to assist the procuring entity in providing specific information in relation to corresponding clauses in the instructions to tenderers included in section II and the appendix has to be prepared for each specific procurement
2. The procuring entity should specify in the appendix information and requirements specific to the circumstances of the procuring entity, the processing of the procurement and the tender evaluation criteria that will apply to the tenderers
3. In preparing the appendix the following aspects should be taken into consideration
  - a. The information that specifies and complements provisions of section III to be incorporated.
  - b. Amendments to section II as necessitated by the circumstances of the specific procurement to be also incorporated.
4. Section II should remain intact and only be amended through the appendix.

The following information for procurement of services shall complement or amend the provisions of the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

Instructions to Tenderers	Particulars of Appendix to Instructions to Tenderers
2.1	Particulars of eligible tenderers: <b>Firms offering catering services registered in Kenya and who are registered under AGPO category-(Women) by National Treasury of Kenya.</b>
2.2.2	Price charged for tender documents: <b>KShs. 1,000 for those who purchase the tender Document directly and <b>FREE</b> for those who download the document from the website.</b>
2.10	Particulars of other currencies allowed: <b>None</b>
2.11	Particulars of eligibility and qualifications documents of evidence required: <b>as specified in clause 2.22.</b>
2.12.1	Particulars of tender security if applicable: <b>None</b>
2.12.4	Form of Tender Security: <b>Duly signed tender securing declaration form.</b>
2.14.1	Copies of tender documents to be submitted: <b>an original and one copy.</b>
2.20	Preliminary evaluation and responsiveness: Refer to the Mandatory, Technical and financial criteria stated below.

2.24.3	Award Criteria.Passmark of 75% at technical stage. Financial evaluation will consider the bidder offering the highest rent to the Authority but not less than K.sh 35,000 per month.
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**Evaluation and comparison of tenders:** the following evaluation criteria shall be applied notwithstanding any other requirement in the tender document.

**a) Mandatory Requirements**

The following requirements MUST be met by the tenderer

No	Requirements	Responsive/ Non-responsive.
1.	Copy of Certificate of Business Registration / Incorporation	
2.	List of Directors (CR12 for companies or BN2 for single businesses and partnerships).	
3.	Copy of VALID Tax compliance Certificate	
4.	Duly Filled Confidential Business Questionnaire	
5.	Provide Current (2020) Public Health medical certificates for personnel dealing with food items.	
6.	Duly filled Form of Tender-Indicate proposed monthly rent	
7.	Accessible Business Premises (utility bills, rent or lease agreement).	
8.	Valid and Current Business permit	
9.	Provide valid (Year 2020) Public Health medical certificate for the premises.	
10	Supply of good/services on credit	
11	Valid AGPO certificate-(Women)	
12	Proposed rent-Fill in the form of tender	
13	Submit a copy of NSSF Compliance Certificate (Year 2019 or 2020)	
14	Submit copy of NHIF Compliance Certificate (Year 2019 or 2020)	
15	Evidence of waste handling measures. Must have contracted a firm for garbage collection licensed by NEMA.Attach Signed agreement and respective license.	

At this stage, the tenderer's submission will either be responsive or nonresponsive. The non-responsive submissions will be eliminated from the entire evaluation process and will not be considered further.

**b) Technical Evaluation of the Bids.**

This section will be marked out of 100 and will determine the technical score.

No	Requirement	% Maximum	% Awarded
1	Number of years in the business of food and canteen services <b>5 or more years – 15%</b>  <b>Less than 5 years prorated as;</b>  <b><u>Number of years X 15</u></b> <b>5</b>	15	
2	Letters of recommendation from 3 major clients and for each letter, attach copies of LPOs or contacts.  <b>3 or more clients – 15%</b>  <b>Less than 3 clients prorated;</b>  <b><u>Number of clients X 15</u></b> <b>3</b>	15	
3	No of staff who are qualified that you intend to provide at NEMA Canteen at least 5 staff, ( <i>attach evidence of academic qualifications</i> ) (2 marks each)	20	
4	Written confirmation that the client has not been debarred as a supplier or service provider of services in Kenya	8	
5.	Litigation History Disclosure	2	
6.	Tenderer's Eligibility-Declaration on non-association (as per Sec.2.1.3)	8	
7.	Company profile including management team	15	
8.	Valid Single Business Permit	5	
9.	Credit facility:- 30 days – 4 60 days – 6	6	
10	A tenderer has submitted a document which is <b>well bound-(2mks)</b> , <b>serialized-(2mks)</b> and has a <b>table of contents (2mks)</b> .	6	

<b>TOTAL</b>	<b>100</b>
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**Only bidders who score 75% and above will have their bids proceed to the next stage of looking at the Rent proposal.**

**The winning bidder shall be the one with the highest technical score and a rent proposal but not less than k.sh 35,000 per month.**

### **SECTION III GENERAL CONDITIONS OF CONTRACT**

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## **SECTION III GENERAL CONDITIONS OF CONTRACT**

### **3.1 Definitions**

In this contract the following terms shall be interpreted as indicated:

- a) “The contract” means the agreement entered into between the Procuring entity and the tenderer as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference herein.
- b) “The Contract Price” means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations.
- c) “The services” means services to be provided by the contractor including materials and incidentals which the tenderer is required to provide to the Procuring entity under the Contract.
- d) “The Procuring entity” means the organization sourcing for the services under this Contract.
- e) “The contractor means the individual or firm providing the services under this Contract.
- f) “GCC” means general conditions of contract contained in this section
- g) “SCC” means the special conditions of the contract
- h) “Day” means calendar day

### **3.2 Application**

These General Conditions shall apply to the extent that they are not superseded by provisions of another part of the contract.

### **3.3 Standards**

- 3.3.1 The services provided under this Contract shall conform to the 7 standards mentioned in the Schedule of requirements

### **3.5 Patent Right's**

The tenderer shall indemnify the Procuring entity against all third-party claims of infringement of a patent, trademark, or industrial design rights arising from the use of the services under the contract or any part thereof.

### **3.6 Performance Security**

Within twenty-eight (28) days of receipt of the notification of Contract award, the

successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in Special Conditions of Contract.

3.6.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.

3.6.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of:

a) A bank guarantee.

b) Such insurance guarantee approved by the Authority.

3.6.4 The performance security will be discharged by the procuring entity and returned to the candidate not later than thirty (30) days following the date of completion of the tenderer's performance of obligations under the contract, including any warranty obligations under the contract.

### **3.7 Inspections and Tests**

3.7.1 The Procuring entity or its representative shall have the right to inspect and/or to test the services to confirm their conformity to the Contract specifications. The Procuring entity shall notify the tenderer in writing, in a timely manner, of the identity of any representatives retained for these purposes.

3.7.2 The inspections and tests may be conducted on the premises of the tenderer or its subcontractor(s). If conducted on the premises of the tenderer or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring entity.

3.7.3 Should any inspected or tested services fail to conform to the Specifications, the Procuring entity may reject the services, and the tenderer shall either replace the rejected services or make alterations necessary to meet specification requirements free of cost to the Procuring entity.

3.7.4 Nothing in paragraph 3.7 shall in any way release the tenderer from any warranty or other obligations under this Contract.

### **3.8 Payment**

3.8.1 The method and conditions of payment to be made to the tenderer under this Contract shall be specified in SCC

### 3.9 **Prices**

Prices charged by the contractor for services performed under the Contract shall not, with the exception of any Price adjustments authorized in SCC, vary from the prices by the tenderer in its tender or in the procuring entity's request for tender validity extension as the case may be. No variation in or modification to the terms of the contract shall be made except by written amendment signed by the parties.

### 3.10 **Assignment**

The tenderer shall not assign, in whole or in part, its obligations to perform under this contract, except with the procuring entity's prior written consent.

### 3.11 **Termination for Default**

The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the tenderer, terminate this Contract in whole or in part:

- a) If the tenderer fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.
- b) If the tenderer fails to perform any other obligation(s) under the Contract.
- c) If the tenderer, in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

In the event the Procuring entity terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered, and the tenderer shall be liable to the Procuring entity for any excess costs for such similar services.

### 3.12 **Termination of insolvency**

The procuring entity may at the anytime terminate the contract by giving a written notice to the contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not produce or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

### 3.13 **Termination for convenience**

- 3.13.1 The procuring entity by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entity convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.
- 3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor on an agreed amount for partially completed services.

### **3.14 Resolution of disputes**

The procuring entity's and the contractor shall make every effort to resolve amicably by direct informal negotiations any disagreement or dispute arising between them under or in connection with the contract.

If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute is referred for resolution to the formal mechanisms specified in the SCC.

### **3.15 Governing Language**

The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

### **3.16 Force Majeure**

The contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that its delay in performance or another failure to perform its obligations under the Contract is the result of an event of Force Majeure.

### **3.17 Applicable Law.**

The contract shall be interpreted in accordance with the laws of Kenya unless otherwise specified in the SCC

### **3.18 Notices**

Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by fax or E-mail and confirmed in writing to the other party's address specified in the SCC

A notice shall be effective when delivered or on the notices effective date, whichever is later.

## **SECTION IV SPECIAL CONDITIONS OF CONTRACT.**

### **Notes on Special Conditions of Contract**

The clauses in this section are intended to assist the procuring entity in providing contract specific information in relation to corresponding clauses in the general conditions of the contract.

The provisions of section IV complement the general conditions of the contract included in section III, specifying contractual requirements linked to the special circumstances of the procuring entity and the procurement of services required. In preparing section IV, the following aspects should be taken into consideration.

- a) Information that complement provisions of section III must be incorporated
- b) Amendments and/or supplements to the provision of section III, as necessitated by the circumstances of the specific service required must also be incorporated

Where there is a conflict between the provisions of the special conditions of the contract and the provisions of the general conditions of contract the provisions of the special conditions of contract herein shall prevail over the provisions of the general conditions of the contract.

## SECTION IV SPECIAL CONDITIONS OF CONTRACT

- 4.1 Special conditions of contract shall supplement the general conditions of the contract, wherever there is a conflict between the GCC and the SCC, the provisions of the SCC herein shall prevail over those in the GCC.
- 4.2 Special conditions of the contract with reference to the general conditions of the contract.

General conditions of contract reference	Special conditions of the contract
2.12	Tender security is not applicable in this case as the tender is reserved as indicated.
3.6	performance security is not applicable
3.8	Specify method and conditions of performance
3.9	Prices: Bidders should note that the winning bidder shall negotiate with the Authority the final menu for the board and management as well as the prices respectively. The negotiations mentioned above shall form part of the final contract. However prices for the rest of the products served at the canteen will entirely depend on the winning bidder's strategy and approach on business
3.10	Duration of the assignment: From 15 <sup>th</sup> October 2020 to 31 <sup>st</sup> July 2021. Renewable subject to satisfaction on the service level agreement and recommendation from quarterly reports by contract administration committee.
3.17	Specify applicable law: laws of Kenya

## **SECTION V – SCHEDULE OF REQUIREMENTS**

### **SECTION VI DESCRIPTION OF SERVICES**

#### **Notes for preparing technical specifications**

A set of precise and clear description of the services required is a prerequisite for tenderers to respond realistically and competitively to requirements of the procuring entity without qualifying their tenders, the specifications should require that all goods and services be incorporated be new, and of the most recent improvements – in design and materials unless otherwise provided for in the contract.

Samples of specifications from previous similar procurement are useful in their respect.

Care must be taken in describing the services to ensure that they are not restrictive. In the description of services describing the services recognized national or international standards should be used as much as possible. Where other particular standards are used, the description should state the services that meet other authoritative standards and which ensure at least a substantially equal quality than other standards mentioned will also be acceptable. This part will include any deliverables under the service contract.

## SECTION VI – DESCRIPTION OF SERVICES.

Provision of canteen services will be provided on credit as requested for in the Confidential Business Questionnaire, while Non-NEMA orders and out of pocket clients will pay on cash basis.

No.	Description	Unit cost
	<b>BEVERAGES</b>	
1	Coffee-Per Cup	
2	Tea-Per Cup	
3	Chocolate-Per Cup	
4	Uji cup	
5	A glass of fresh milk	
6	Milk packet	
7	Assorted Eclairs	
8	Yoghurt/mursik	
9	Glass of Juice	
10	Dasani mineral water 500ml	
11	Soda 300ml	
12	Uji calabash	
	<b>SNACKS</b>	
1	Sausage.	
2	Boiled egg(1)	
3	Scrambled egg.	
4	Meat Samosa.	
5	Meat pie.	
6	Chicken pie.	
7	Fried eggs (2).	
8	Spanish omelette.	
9	Sweet potatoes.	
10	White Chapati.	

11	Brown Chapati	
12	Andazi	
14	Boiled maize.	
15	Queen cake.	
16	Marble cake/queen cake.	
17	Sausage roll.	
18	Assorted biscuits-box	
19	Assorted snacks	
20	Fruit salad	
	<b>MAIN DISHES.</b>	
1	Beef stew with Chapati/Ugali/Rice	
2	Beef goulash Chapati/Ugali/Rice	
3	Beef fry with Chapati/Ugali/Rice	
4	Boiled Beef with Chapati/Ugali/Rice	
5	Matumbo fry with Chapati/Ugali/Rice	
6	Matumbo stew with Chapati/Ugali/Rice	
7	Chicken stew with Chapati/Ugali/Rice	
8	Chicken Fry with Chapati/Ugali/Rice	
9	Chicken grilled with Chapati/Ugali/Rice	
10	Roasted chicken	
11	Fish stew with Chapiti/Ugali/Rice	
12	Fish fry with Chapiti/Ugali/Rice	
13	Fish fillet in sauce with Chapiti/Ugali/Rice	
14	Gizzards	
15	Githeri plate	
	<b>VEGETABLES</b>	
1	Kunde	
2	Managu	
3	Sukuma - wiki	
4	Cabbage	

5	Kales.	
	<b>FRUITS.</b>	
1	Mango.	
2	Orange	
3	pineapple	
4	Watermelon	
5	Apples.	
6	Sweet bananas	

### **MENU FOR BOARD MEMBERS**

	<b>ITEM</b>	<b>Unit Cost</b>
1	Packet of milk	
2	Mineral water	
3	Sweet Eclairs	
4	Assorted Biscuits - Box	
5	Assorted Biscuits - Tin	
6	Assorted Snacks	

### **MENU FOR MANAGEMENT STAFF**

	<b>ITEM</b>	<b>Unit Cost</b>
1	Tea and 2 snacks	
2	Canteen Served Lunch	
3	Buffet Served Lunch	
3	Fruit Salad	

**NB:** Bidders should note that the winning bidder shall negotiate with the Authority the *final menu* for the board and management as well as the prices respectively. The negotiations mentioned above shall form part of the final contract. *However prices for the rest of the products will entirely depend on the winning bidder's strategy and approach on business.*

## **SECTION VII- STANDARD FORMS**

### **Notes on standard forms**

1. The tenderer shall complete and submit with its tender the form of tender and price schedules pursuant to instructions to tenderers clause 9 and in accordance with the requirements included in the special conditions of the contract.
2. When requested by the appendix to the instructions to tenderers, the tenderer should provide the tender security, either in the form included herein or in another form acceptable to the procuring entity pursuant to instructions to tenderers clause 12.3
3. The contract form, the price schedules and the schedule of requirements shall be deemed to form part of the contract and should be modified accordingly at the time of contract award to incorporate corrections or modifications agreed by the tenderer and the procuring entity in accordance with the instructions to tenderers or general conditions of the contract.
4. The performance security and bank guarantee for advance payment forms should not be completed by the tenderers at the time of tender preparation. Only the successful tenderer will be required to provide performance/entity and bank guarantee for advance payment forms in accordance with the forms indicated herein or in another form acceptable to the procuring entity and pursuant to the – conditions of the contract.
5. The principal's or manufacturer's authorization form should be completed by the principal or the manufacturer, as appropriate in accordance with the tender documents.

## **SECTION VI - STANDARD FORMS**

1. Form of tender
2. Confidential Questionnaire form
3. Tender Securing Declaration Form
4. Technical Evaluation Form
5. Declaration form

**6. FORM OF TENDER**

Date \_\_\_\_\_  
Tender No. \_\_\_\_\_

To.....

.....

[Name and address of procuring entity]

Gentlemen and/or Ladies:

1. Having examined the tender documents including Addenda Nos.. *[insert numbers,* the of which is hereby duly acknowledged, wed, the undersigned, offer to provide. *[description of services]* in conformity with the said tender documents for the sum of. *[total tender amount in words and figures]* or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender.
2. We undertake, if our Tender is accepted, to provide the services in accordance with the services schedule specified in the Schedule of Requirements.
3. If our Tender is accepted, we will obtain the tender guarantee in a sum equivalent to \_\_\_\_\_ percent of the Contract Price for the due performance of the Contract, in the form prescribed by (Procuring entity).
4. We agree to abide by this Tender for a period of *[number]* days from the date fixed for the tender opening of the Instructions to tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
5. Until a formal Contract is prepared and executed, this Tender, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

Dated this \_\_\_\_\_ day of \_\_\_\_\_ 20  
*[signature]* *[In the capacity of]*  
Duly authorized to sign tender for and on behalf of \_\_\_\_\_

### 3.1 CONFIDENTIAL BUSINESS QUESTIONNAIRE

**You are advised that it is a serious offense to give false information on this Form.**

#### 1. COMPANY DETAILS.

- a) Business Name:.....
- b) Nature of Business:.....
- c) Location of Business Premises:  
Plot Number:.....Road/ Street:.....  
Postal Address:.....Tel No:.....  
E- Mail Address:.....  
Contact Person & Tel. No.....:

**(Please Attach Company Profile)**

- d) Registration Certificate No..... (Please attach copy).
- e) Current Trade Licence No..... (Please attach copy)
- f) PIN No..... (Please attach copy)
- g) Tax Compliance Certificate No. .... (Please attach copy)
- h) Year Established.....
- i) The maximum value of the business which you can handle at any one time Kshs.  
.....
- j) Number of Staff employed.....
- k) Credit Period ..... Days

#### 2(a) – Sole Proprietor:

Your name in full ..... Age .....

Nationality ..... Country of origin .....

Citizenship details.....

**2(b) – Partnership**

Give details of partners as follows

<b>Name</b>	<b>Nationality</b>	<b>Citizenship Details</b>	<b>Shares</b>
.....	.....	.....	.....
.....	.....	.....	.....
.....	.....	.....	.....
.....	.....	.....	.....

*If a Kenyan Citizen, indicate under Citizenship Details whether by Birth, Naturalization or Registration*

**Part 2(c) – Registered Company:**

Private or public .....

**3. LIST OF CORPORATE CLIENT CUSTOMERS AND THEIR ADDRESSES, TELEPHONE NUMBERS AND CONTACT PERSON.**

- (a) Company .....
- Address .....Tel.....
- Contact Person.....Designation.....
- (b) Company .....
- Address .....Tel.....
- Contact Person.....Designation.....
- (c) Company .....
- Address .....Tel.....
- Contact Person.....Designation.....
- (d) Company .....
- Address .....Tel.....
- Contact Person.....Designation.....
- (e) Company .....

Address .....Tel.....

Contact Person.....Designation.....

**4. Financial information**

Name of your Bankers.....

Bank Branch.....

Bank Account No.....

5. Have you previously been providing any services to NEMA?

Yes

No

6. I/We the undersigned state that the above information is correct and that I/We give National Environment Management Authority to seek any other references concerning my/our company from whatever sources deemed e.g. company registrar's office, banks etc.

Name.....Designation.....

Signature.....Date.....

Company's Rubber Stamp.....

**TENDER SECURING DECLARATION FORM**

[The Bidder shall fill in this Form in accordance with the instructions indicated]

Date: [insert date (as day, month and year) of Bid Submission].....

Tender No.....

**To: National Environment Management Authority.**

We, the undersigned, declare that:

1. We understand that, according to your conditions, bids must be supported by a Tender Securing Declaration.

2. We accept that we will automatically be suspended from being eligible for bidding in any contract with the Purchaser for the period of time of [insert number of months or years] starting on [insert date] if we are in breach of our obligation(s) under the bid conditions, because of we:

- a) have withdrawn our Bid during the period of bid validity specified by us in the Bidding Data Sheet, or
- b) having been notified of the acceptance of our Bid by the Purchaser during the period of bid validity,
  - i) Fail or refuse to execute the Contract, if required, or
  - ii) Fail or refuse to furnish the Performance Security, in accordance with the Instructions to Tenderers.

3. We understand this Tender Securing Declaration shall expire if we are not the successful Bidder, upon the earlier of (i) our receipt of a copy of your notification of the name of the successful Bidder; or (ii) twenty-eight days after the expiration of our Bid.

4. We understand that if we are a Joint Venture, the Tender Securing Declaration must be in the name of the Joint Venture that submits the bid. If the Joint Venture has not been legally constituted at the time of bidding, the Tender Securing Declaration shall be in the names of all future partners as named in the letter of intent.

Signed: .....

[Insert signature of the person whose name and capacity are shown]

Name: .....

[Insert complete name of the person signing the Tender Securing Declaration]

In the capacity of [insert legal capacity of the person signing the Bid Securing Declaration]

Duly authorized to sign the bid for and on behalf of: [insert complete name of Bidder]

Dated on \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_ [insert date of signing]

## SUPPLIER DEFINATION INFORMATION

**Tender No**.....

**Tender Name**.....

1.	Company/Business Name		
2.	Physical location & street		
3.	Post Office Address with code		
4.	Valid Email address		
5.	Active Telephone/Mobile Number		
6.	KRA PIN		
7.	<i>Please indicate where applicable, the certificate number and validity period:</i>  Business Classification and Certificate Number i.e. for reserved categories		
8.	<b>LIST OF DIRECTORS</b>		
	<b>NAME</b>	<b>POSTAL ADDRESS</b>	<b>TELEPHONE ADDRESS</b>